## Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601 Bench: A.K.Satapathy, President and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/DED/ (Final Order)/ 264(9)

Date: 30 - 6 - 2025

**Present:** 

Sri A.K. Satapathy, President Sri S.Tripathy Member(Finance)

1	Case No.		BRL/253/2025  Name & Address Co			Consumer No		Contact No.			
2	Complainant/s				4141-11		8018999059				
3	Respondent/s	SDO (Elect), Deogarh  Division D.E.D, TPWODL, Deogarh									
4	Date of Application 19.06.2025										
	In the matter of-	1. Agreement/Ter	mination	X	2. Billing I	Disputes			√		
		3. Classification/R on of Consumer		X	4. Contrac	. Contract Demand / Connected Load					
		5. Disconnection Reconnection	•	X	6. Installat apparat	_	t &	X			
		7. Interruptions	-	X	8. Meterin				X		
5		9. New Connection		X	GSOP	ality of			X		
		Interest	eposit /	X	Connect	fting of tion & equ	ipments	<u> </u>	X		
		13. Transfer of Ownership	Consumer	X	14. Vol	tage Fluct	uations		X		
		15. Others (Specif	y) -X								
6	Section(s) of Electricity A	Section(s) of Electricity Act, 2003 involved									
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √									
		2. OERC Distribution (Licensee's Standard of Performance)									
		Regulations,2004									
		3. OERC Conduct of Business) Regulations, 2004									
		<ul><li>4. Odisha Grid Code (OGC) Regulation,2006</li><li>5. OERC (Terms and Conditions for Determination of Tariff)</li></ul>									
		Regulations, 2004									
		6. Others									
8	Date(s) of Hearing	19.06.2025									
9	Date of Order	30-6-2025									
10	Order in favour of	Complainant	Respon	den	t	Othe	rs				
11	Details of Compen awarded, if any.	nsation									

Place of Camp: SDO Office, Deogarh, TPWODL

**Appeared** 

For the Complainant- Kashinath Gadnayak

For the Respondent - SDO(Electrical), Deogarh, TPWODL.



Kashinath Gadnayak

At-Ratanpur,

Po-Charmancha,

Ps-Barkote,

Dist-Deogarh-768110

Consumer No-4141-1162-0714

**VRS** 

SDO(Electrical), Deogarh, TPWODL.



**COMPLAINANT** 

**OPPOSITE PARTY** 

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

S.Tripathy Member (Finance)

Member Grievance Redressal Forum TPWODL, Burla - 768017 A.K. Satapathy (President)

President
Grievance Redressal Forum
TPWODL, Burla - 768017

## Copy to: -

- 1. Kashinath Gadnayak, At-Ratanpur, Po-Charmancha, Ps-Barkote, Dist-Deogarh-768110.
- 2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, Deogarh with the direction to serve one copy of the order to the Complainant/Consumer
- 3. Executive Engineer (Elect.), DED, TPWODL, Deogarh.
- 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website →tpwesternodisha.com→ Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/253/2025)

## GRIEVANCE REDRESSAL FORUM, Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

COR	E-mail: grf.burla@tpwesternodisha.com
19/-	GRIEVANCE REDRESSAL FORUM
100Cm	nplaint No. 03 Received
(5)/	NO
	Dt TPWODL, Burla
(1)	The name, detail address and telephone no/mobile no. of the complainant with consumer no.
	Kaehinath Gadnayak  1T- Ratanper  10. Charmancha, PK-Barkote  Dir. Deogarh - 768110
	11- Robanpier 8018 999059,
	10. Charmancha PC - Barkoto
	Did - Degart - 368110
(2)	The local office, designation and detailed address of the officer, against whose action/
· /	inaction, the complaint is being filed
	S.D.O. TRUON Do
	S.D.O. TOWOOL Deugany
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(3)	The facts of the complaint (may enclose copy of the latest representation to the concerned
	officer of the Licensee; action taken or inaction). 6919 Consum No 40109
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(4)	Relief sought.
(.)	resier sought.
(5)	Any interim relief sought, pending final decision.
(5)	This mermi rener sought, pending final decision.
	•
(6)	Whether the subject matter of the case is pending adjudication in Hon'ble High Court,
	Consumer Forum, any other Court or Forum if so, please give details.
(7)	Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be
	enclosed).
(8)	ComplaintNo. allotted by the office of ESO/SDO/EE, if any.
, ,	<b>1</b>
Place:	- Deugny
Date: -	19-11/2 202

\* Please add additional sheets if necessary

Signature of the Applicant